

## Memorandum

August 4, 2014

**To:** File

**From:** Martha Michels *MM/ij*

**Subject:** Updated QAM Chapter 12040 – Corrective and Preventative Actions

This QAM Chapter has been updated by Subject Matter Experts. The purpose of this review was to align it with the minor updates made within the other QAM Chapters.

This chapter did not go out for lab-wide review and does not require Directorate approval.